

2024

HUNGRY WHALES

AZORES FOOD TOURS & CULINARY EXPERIENCES



NEW TOURS

We've created new and exciting tours, including a full-day winery tour!

MISSION: WINES

Our tours will feature new wines unmissable classics and many adventures on new locations!

GROUP TREATS

We've developed new culinary experiences to keep your groups well nurtured!



**HUNGRY WHALES
2023**

**#3 Food Tour in Portugal
#1 Food Tour Company in the Azores**

Weekly Calendar 2024

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Ponta Delgada Food Tour 10 AM	Ponta Delgada Food Tour 10 AM	Ponta Delgada Food Tour 10 AM	Ponta Delgada Food Tour 10 AM	Ponta Delgada Food Tour 10 AM	Ponta Delgada Food Tour 10 AM	Sunday Food Tour 10 AM
Full-Day Wine Tour 10 AM			Full-Day Wine Tour 10 AM			
	Ponta Delgada Food Tour 2:30 PM			Ponta Delgada Food Tour 2:30 PM		
Cheese & Wine Experience 5 PM	Wine & Food Evening Tour 5 PM	Wine & Food Evening Tour 5 PM	Cheese & Wine Experience 5 PM	Wine & Food Evening Tour 5 PM		



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Greetings From Hungry Whales

A YEAR IN PERSPECTIVE



Greetings from Hungry Whales: your fun, delicious and insightful culinary experiences provider in the heart of the Atlantic!

2023 was definitely a year of consolidation, and it inspired loads of ideas for the future. Therefore, we have **many novelties for 2024**, including new dedicated locations, news tours and many updates on the existing ones. Finally, we're also launching a "groups" program. **Please check the News chapter for a complete update.**

Continuously committed to the highest standards of service, we hope to offer our guests, partners and affiliates always new, inspiring and exciting culinary adventures!

Thank you for your support and we look forward to working together!

Rafael Fraga & Nadja Schreurs

FOUNDERS & OWNERS

IN 2023, OUR GUESTS:



WALKED

5660 Km/3516 Mi



TASTED

2616 pineapple slices



ATTENDED

9733 storytelling hours



hungrywhales.com



info@hungrywhales.com



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The Awesome Team



Nadja

**Founder, Experience
designer & guide,
master of all-things creative.**



Rafael

**Founder, CEO,
Tour Guide & Host,
webmaster, admin,
marketing....**



Diogo

**Head Tour Guide
& Host, food fanatic
and organizational nerd.**



Patrícia

**Tour Assistant
& Guide,
reservations manager**



Michael

**Tour Guide
& Host, historian
and social philosopher.**

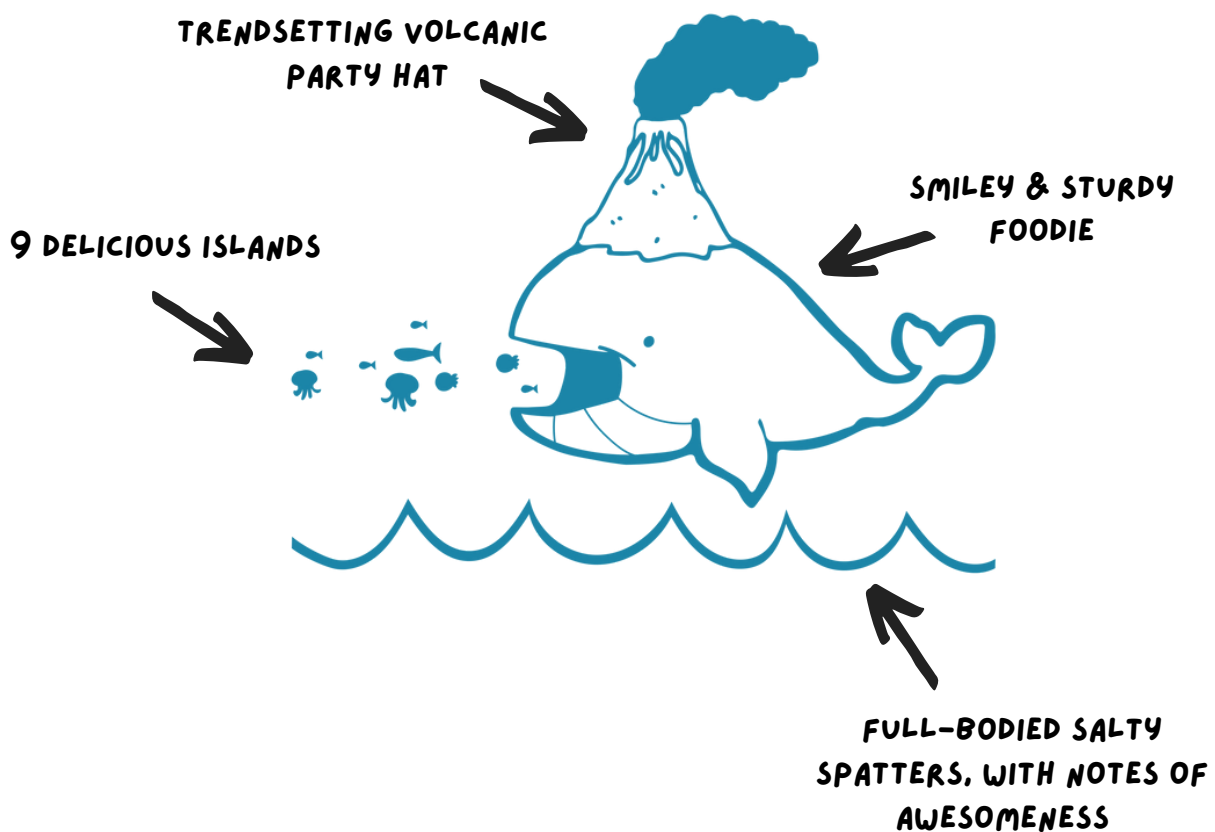


Fred

**Tour Guide & Host,
professional clown (really!)
& private chef on demand.**



Meet Toby Silva: The Funny Whale Logo Pet



Credits: concept by Nadja Schreurs and
Rafael Fraga. Developed by Marijn Post.
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News





1

Full-day Wine Tour of São Miguel Island

The newest addition to our catalog is a full-day wine and winery tour of São Miguel island, in which participants will visit the centennial wine corrals, enjoy a lunch with great cheese and finger food & wine pairings and visit a local winery for additional tastings and insights on modern wine production.

This new tour is designed for small groups and offers a personalized genuine experience. - besides generous samples of 10 Azorean wines! Runs on Mondays and Thursdays and is available as a private tour.



2

Groups up to 50 pax welcome!

From 2024, we're launching private tailored dinners and events for groups on São Miguel Island. These events can take place in one of our partner venues or at the lodgings where the groups are accommodated.

Ranging from relaxed to high-end, we offer fully-catered, immersive experiences.

Please contact us to ask for availability and quotes.





3

Redesigned evening Wine & Food Tour

Our regular 5PM Wine & Food Tour has suffered significant changes, namely an upgraded wine & food menu and the inclusion of new venues.

Participants can now enjoy an amazing menu of 5 foods and 5 local wines (most of them so exclusive they cannot be found on the regular wine suppliers!). These changes contribute significantly to the product identity, making this a really unique tour and culinary experience.



4

More availabilities on our regular tours

We've added extra availabilities to our walking city tours: the best-selling Ponta Delgada Walking Food Tour will run Mon to Sat at 10AM and at 2.30PM twice a week. The evening Wine & Food Tour will run on Tue, Wed and Fri, always at 5PM.

We hope this extension of availability makes bookings even more seamless and contributes to the reaching of a broader audience.





5 The Hungry Whales Garden & Culinary Studio

We now have our own venue! Located in the heart of Ponta Delgada, amidst lava rock walls and exuberant vegetation, our brand-new Garden and Culinary Studio is now home to our regular tastings, workshops and experiences. Being able to accommodate groups up to 10+6 people (in two adjacent rooms), it conveys a truly genuine Azorean vibe, and a unique, intimate setting. Also available for private dinners. Please contact us for availability and quotes.



Our Tours



Ponta Delgada Food Tour

HALF-DAY CULINARY WALKING TOUR



Overview

Our best-selling and most immersive food tour was on the Top 3 travellers' choice 2023 in Portugal!

A fun and relaxed stroll through the charming downtown of Ponta Delgada to explore the local food traditions.

Participants visit eateries to gain a sense of place. They sample traditional and modern specialties, and they also see or visit highlights and landmarks, where they will learn about the history and lifestyle of the Azores through compelling stories.

The groups are limited to 12 participants per guide, ensuring a personalised experience.

This best-selling tour guarantees a great foodie experience, many genuine recommendations and a lot of fun!

Things we talk about

- Local foods: what, why and where
- Azores lifestyle and culture
- Historical context
- Fun facts and many curiosities

Places we visit

- Eateries
- Food & Drink related shops
- Architectural landmarks
- Main church & Synagogue
- Farmers' market (closed on Sundays)

Booking Details

Regular tours:

Mon to Sat @ 10 PM + Tue & Fri @ 2.30 PM

Duration: approx. 3.5h

Meeting Point: Ponta Delgada city gates

Minimum booking: 2 pax

Max. group size: 12 pax per guide

(bigger groups will be divided by multiple guides)

Private tours: available everyday, except Sundays

Pricing

Regular tours

Adult / Youth (12+): **€89**

Child (6 to 11 years old): **€70**

Private Tours (tiered prices apply)

Adult/Youth: **from €102**

Child (6 to 11 years old): **€70**

Inclusions

- 8 food tastings during the tour
- Bread roll and loose-leaf tea
- Season fruits
- Fresh artisanal pastry
- Two stops in a restaurant
- One stop in a tea house
- 2 drinks of choice (soda, beer, house wine)
- Chef signature dessert

Good to Know

- Distance covered: about 2Km (1.2 Mi.)
- Limited vegetarian & vegan options.



PONTA DELGADA FOOD TOUR

WHAT PEOPLE SAY & SEE



LisaRomanov
USA

A wonderful cultural tour fit for foodies and history lovers!

We LOVED our tour with Hungry Whales. The guide was so passionate and we learned more on this four-hour tour than we did during our entire two weeks on the island! I highly, highly recommend this tour, especially if you are interested in learning about the culture and history of a place through food.

We had 9 stops with delicious local foods. Lovely!!



Caza97
Ontario, Canada

A Must-Do While in São Miguel

This tour was so much fun! I would suggest doing this tour early on in your vacation. That way you can go back to the places they take you and enjoy again. Also you will just be that more knowledgeable when eating out.

We loved most everything, some of us were braver than others to try new things. There truly was something for everyone. Loved every minute, thanks so much. We have some great memories and things to share with the folks at home.



Kendall C
UK

Informative, delicious, and great guides!

This tour was amazing! The tour guides are great, extremely kind and informative. The food/drinks were delicious! We were able to get a true taste of the islands (newer as well as more traditional) as while learning about the culture. Highly recommend! I plan on doing it again when visiting the islands again.





2024
upgraded

Wine & Food Tour

EVENING WALKING TOUR IN PONTA DELGADA



Overview

For 2024, this tour has been totally redesigned, visiting new venues and offering an upgraded menu, consisting of 5 exclusive wines and 5 foods.

In this 3h evening walking tour participants will experience some of Ponta Delgada's best eateries, sampling Azorean wines and delicious foods.

Through sips and tales, this tour explore the local traditions and drinking culture: from the historical Azorean wine-making to modern techniques.

It's a really fun and enjoyable experience for both serious drinks enthusiasts, as well as beginners wishing to expand their knowledge. It's perfect for small or large groups.

Things we talk about

- Local wines and drinks
- Azores lifestyle and culture
- Highlights and landmarks
- Fun facts and many curiosities

Places we visit

- Eateries & Bars
- Food & Drink related shops
- Architectural landmarks

Booking Details

Regular tours: Tue, Wed & Fri @ 5 PM

Duration: approx. 3h

Meeting Point: Ponta Delgada city gates

Minimum booking: 2 pax

Max. group size: 12 pax per guide

(bigger groups will be divided by multiple guides)

Private tours: available everyday, except Sundays

Pricing

Regular tours

Adult (18+): **€115**

Youth (up to 17 y.o.): **€70**

Private Tours (tiered prices apply)

Adult (18+): from **€132**

Youth (6 to 17 y.o.): **€70**

Please check the price tables for the complete pricing structure.

Inclusions

- 5 wines
- food pairings + dessert

Good to Know

- Distance covered: about 1.6Km (1 Mi.)
- Alcoholic beverages served generously but with moderation
- Limited vegetarian and vegan options





WINE & FOOD TOUR

WHAT PEOPLE SAY & SEE



RufusRed
Wicklow, Ireland

Great company and food experience

Myself and my sister did this tour on our final night in Ponta Delgada. We had a lovely tour of the city. The food, beer and wine tasting was fantastic and allowed us to experience the local restaurants. The tour lasted just under 3 hours. The dessert was fantastic and representative of the islands. The chorizo and cheese tasting was my favourite part



Heather
USA

Knowledgeable and charismatic guide

Amazing tour with Hungry Whales. History, great food, incredible wines and finished with Azorean pineapple flambée with pineapple ice cream! Highly recommend this tour.



Ryan Coburn
USA

Wine & Food Tour

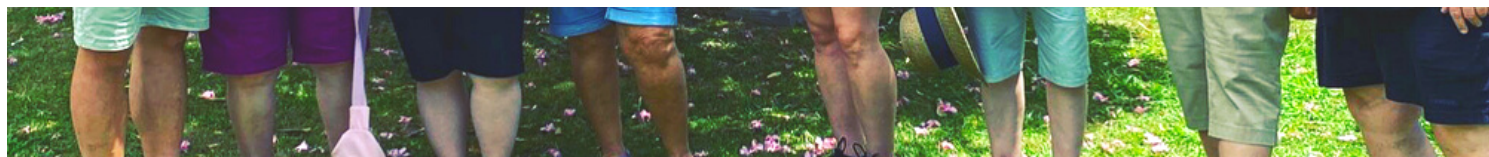
A wonderful way to spend an afternoon! My wife and I truly enjoyed learning about the history of Ponta Delgada along with tasting wonderful wines, trying local foods and meeting others from around the world. Highly recommended!





Walking Tour & Fine-Dining

THE SUNDAYS / HOLIDAYS WALKING TOUR
TEA TASTING & FINE DINING



Overview

This premium tour combines sightseeing with Azorean fine dining.

This combined experience starts with a tasting of local tea paired with different delicacies.

Afterwards, we visit several landmarks and highlights, while listening to compelling stories about the history and lifestyle of the Azores.

After the tour, participants will visit a fine-dining restaurant to enjoy our sophisticated meal: a dazzling multi-course dining experience, curated by one of the best local chefs. Besides many specialties, it includes tastings cooked on a hot lava stone and Azorean wines.

The fun and informative tour, the casual but high-quality meal and the generous amounts, make this a really must-do experience.

Booking Details

Regular tours: Sunday @ 10 AM

Duration: approx. 4h

Meeting Point: Ponta Delgada city gates

Minimum booking: 2 pax

Max. group size: 12 pax per guide

(bigger groups will be divided by multiple guides)

Private tours: available everyday

Pricing

Regular tours

Adult / Youth (12+): **€115**

Child (up to 11 y.o.): **€70**

Private Tours (tiered prices apply)

Adult / Youth (12+): from **€132**

Child (6 to 11 y.o.): **€70**

Please check the price tables for the complete pricing structure.

Things we talk about

- Local foods: what, why and where
- Azores lifestyle and culture
- Historical context
- Fun facts and many curiosities

Places we visit

- Eateries
- Food & Drink related shops
- Architectural landmarks

Inclusions

- Chef's exclusive multi-course meal (inc. seafood & beef)
- Artisanal dessert
- Azorean tea tastings + pairings
- Fresh artisanal pastry
- drinks of choice (soda, beer, Azorean wine)

Good to Know

- Distance covered: about 1.6Km (1 Mi.)
- Vegetarian options available





WALKING TOUR & FINE-DINING

WHAT PEOPLE WILL SEE & DO



HeatherAnne1975
USA

Excellent way to spend a Sunday in Ponta Delgada
Excellent way to spend a Sunday afternoon. Wonderful tour of the city and we saw parts of the city we did not know existed. The grande finale was an amazing lunch with seafood and steak and lots (and lots!) of wine. I very highly recommend this tour.



JoanneD
Florida - USA

Special way to spend Sunday afternoon in the Azores!
Such a special Sunday afternoon!! This tour added food and history/cultural perspectives to each food item! We enjoyed a memorable Azorean history lesson in addition to delicious food prepared in the local Azorean way. A total delight! Come hungry!



R56_13
UK

Excellent tour and tasty food
Our guides were very knowledgeable about the island and told us lots about its history. It was a varied tour, with a walk around key sites, a trip to the convent/natural history museum and of course lots of food. We went away very full and happy.





Full-Day Winery Tour of São Miguel Island

SIGHTSEEING, WINE TASTINGS AND WINERY TOUR



Overview

Embark on the first winery tour of São Miguel island: an unforgettable journey through picturesque landscapes, tastings and vineyard visits.

Your adventure begins with a visit to the centenary stone corrals to learn about the unique terroir that gives Azorean wines their distinct character and the traditional vineyard cultivation.

Afterwards, indulge in a delicious lunch at our culinary studio, where you'll feast on local cheese, finger-food and wines.

Then, visit a charming family-owned winery where passionate wine lovers will guide you through the winemaking process, learning about age-old techniques and the modern innovations that create these exquisite wines.

Places we visit

- Traditional wine corrals
- HW garden and culinary studio (for lunch)
- Genuine family-owned winery

Booking Details

Runs: Mon & Thu @ 10 AM

Duration: 6.5h

Meeting Point: City Gates monument

Minimum pax per booking: **2 pax**

Pricing

Regular tours

Adult / Youth (12+): **€185**

Child (up to 11 y.o.): **€120**

Private Tours (tiered prices apply)

Adult / Youth (12+): from **€213**

Child (6 to 11 y.o.): **€120**

Please check the price tables for the complete pricing structure.

Inclusions

- Cheese, fingerfood & wine lunch
- 10 Azorean wine tastings
- drinks of choice (soda, beer, Azorean wine)

Good to Know

- This experience includes a short walk on the shore, to visit the old corrals
 - Lunch consists of a cheese platter + finger foods
 - Portions served are very generous





FULL-DAY WINERY TOUR OF SÃO MIGUEL ISLAND

WHAT PEOPLE WILL SEE & DO



Our Experiences

(No walking involved: just sit, relax and enjoy)





2024
updated

Cheese & Wine Experience

TASTINGS & STORYTELLING



Overview

In our brand-new culinary studio, surrounded by volcanic rock and a beautiful garden, participants will get introduced to several delicious Azorean cheeses and wines, produced in different islands, and representative of the variety and quality of local cheese and wine making traditions.

An experienced and knowledgeable culinary guide will provide commentary and insights about the foods and drinks, and suggest the pairings with homemade jam and local fruits of the season.

With more than 40 varieties of award-winning cheeses and centuries of wine making experience, the Azores are an unknown gem for cheese and wine lovers!

The delicious foods and wines, along with the relaxed vibe and unique location, make this a really memorable experience.

Things we talk about

- Local cheese and wines: context
- Azores lifestyle and culture
- Portuguese wine regions
- Fun facts and many curiosities

Good to Know

- Non-alcoholic drinks available on request
- Alcoholic beverages served generously but with moderation

Booking Details

Runs: Mon, Thu @ 5 PM

Duration: 2h

Meeting Point: Hungry Whales Culinary Studio

Minimum pax per booking: **2**

Max. capacity: 16 pax

(for bigger groups, please contact us)

Pricing

Regular Experience

Adult (18+): **€79**

Youth (6-17 yo): **€55**

Private Experience (tiered prices apply)

Adult (18+): from **€91**

Youth (6-17 y.o.): **€55**

(local non-alcoholic beverages will be served)

Please check the price tables for the complete pricing structure.

Inclusions

- 6 cheeses
- 1 fortified wine
- 3 table wines
- 1 spirit
- many condiments
- dessert (pineapple custard)



CHEESE & WINE EXPERIENCE

WHAT PEOPLE SAY



Alphonse_12,
ME, USA

Fantastic experience: a highlight of our adventure in the Azores!

This has to be one of my favorite experiences in our fabulous trip to the Azores! The cheese and food were delicious, the wine fabulous (and generous), but the facilitation by Rafael and his colleague was warm, fun, and so welcoming!

Thank you, Hungry Whales, for making me feel like we made a friend in Paradise!



Terry C
USA

Wine and Cheese Tasting

We had an amazing wine and cheese tasting with Hungry Whales. I have been to several wine and cheese tasting and this was the best one I have ever experienced. I would highly recommend this company if you are in the Azores.



Kerry Grayburn
Nottingham, UK

A fantastic evening, so much more than just wine and cheese tasting!

A truly unique experience with a brilliant selection of local wine and cheeses which is only surpassed by the superb host Rafael. He was so welcoming from the moment you arrive, sharing his knowledge, not only the food and drink, but also the Islands of the Azores as well as the local traditions.

Its definitely one to book in advance!





Eat With Locals

PRIVATE DINING AT AN AZOREAN HOME



Overview

On this exclusive and private Experience, participants will visit an Azorean home and meet locals to get a taste of the local lifestyle and gastronomy: authentic flavours, genuine people and a fantastic time!

They will have the chance to learn about what it means to grow up and live in these wonderful islands: the pros, cons, challenges, etc., along with insights about the local traditions and customs.

The menu is focused on Azorean food specialties and includes local wines.

A unique, memorable, and deep cultural immersion in the lifestyle of the Azores, not to be missed!.

Good to Know

- Menu will be agreed beforehand
- This experience is always private.
- Hosts speak English fluently
- Vegetarian options available

Booking Details

Runs: everyday, per request

Suggested starting time: 7PM

Duration: 3h

Meeting Point: Ponta Delgada tba

Minimum pax per booking: **2 pax**

Pricing

Tiered prices apply.

Adult/Youth: from **€120**

Child (up to 11 y.o.): **€70**

Please check the price tables for the complete pricing structure.

Inclusions

- 4-course meal
- Local wines and other beverages
- Transfer from & to Ponta Delgada City center





EAT WITH LOCALS

WHAT PEOPLE WILL SEE & DO



Bespoke Services

We love to curate and create **genuine, unique and exclusive experiences**, and our clients' enquiries are more than just a checklist of requirements: we always try to understand their exact needs, wishes, and personal interests.

We can adapt our pre-existing tours and services to your clients' schedule or availability, or we can **create experiences from scratch**: from welcome drink wedding parties to business dinners, from team building wine tours to cooking lessons - we've done it.

Witty, creative and reliable? That's us! We are crazy about the job, available for emergencies 24/7, and have an outstanding record of customer service.

Check some of our suggestions or reach out to find the **perfect Azores culinary experience** for your clients!

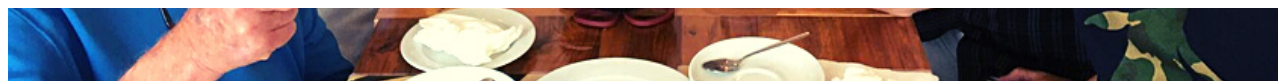


NEW



Groups 10 - 50 people

BESPOKE TASTINGS & EXPERIENCES



Groups

For 2024, we have partnered with several local venues to provide unique experiences to groups up to 50 people.

Our best-sellers are the Cheese & Wine Experiences, and Azorean dinners.

Please contact us for inquiries and quotes.

Booking info

From €75/person.

Available all year round.

Suggested duration: 3h





Bespoke Services

TAILORED TOURS & MORE



Tastings & Dinners for Groups

Cater the perfect dinner for your group: amazing food, storytelling and unique venues!



Booking info

*From €75 / person. Available all year round.
Suggested duration: 3h*



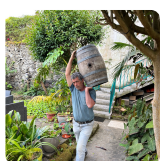
Azorean Cooking Classes

Learning the secrets of local gastronomy in a relaxed and fun experience. Ideal for beginners and experienced cooks.



Booking info

*From €120 / person. Available All year round.
Suggested duration: 4h*



Tailored tours & culinary experiences

We're always interested in developing new and exciting culinary adventures! Share your thoughts and let's come up with something awesome!



CONTACTS



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SOCIAL



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HUNGRY WHALES - PRICE TABLE 2024

(All prices displayed are public selling prices)

Regular / Shared tours & Experiences

	Ponta Delgada Food Tour	Wine & Food Tour	Full-day Wine Tour of São Miguel Island	Sunday Walking Tour & Fine-Dining	Cheese & Wine Experience
Price (EUR)/Adult - Youth	€89 (12+)	€115 (18+)	€185 (18+)	€115 (18+)	€79 (18+)
Price / child* (EUR)	€70 (6 to 11 y.o.)	€70 (12 to 17 y.o.)	€120 (12 to 17 y.o.)	€70 (6 to 17 y.o.)	€55 (12 to 17 y.o.)
Runs on	Mon, Tue, Wed, Thu, Fri, Sat	Tue, Fri	Mon, Thu	Sundays / Holidays	Mon, Thu
Starts at	Mon to Sat at 10AM Tue & Fri also at 2.30PM	5:00 PM	10:00 AM	10:00 AM	5:00 PM
Meeting Point	City Gates monument	City Gates monument	City Gates monument	City Gates monument	Hungry Whales Culinary Location
Duration (approx.)	3.5 h	3 h	6.5h	4h	2 h
Inclusions	8 foods + tea + 2 drinks (sodas, beer, house wines)	5 Azorean wines + 5 foods	6-cheese platter + 10 Azorean wines	Tea + 2 foods Fine-dining lunch + Azorean wines	6-cheese platter + 5 Azorean wines
Language	English	English	English	English	English
Min. pax per booking**	2 pax	2 pax	2 pax	2 pax	2 pax

* for families with children under 6 years of age, we recommend booking a private tour.

** we can accommodate single bookings if there are other bookings for the same date and schedule already

Private tours & Experiences

	Private Tours				Private Experiences		
Price (EUR)/person	Ponta Delgada Food Tour	Wine & Food Tour	Private Walking Tour & Fine-dining	Full-day Wine Tour of São Miguel Island	Azorean Cooking Class	Cheese & Wine Experience	Eat With Locals
1 adult	€163	€211	€211	€326	€222	€145	-
2 adults	€136	€176	€176	€283	€193	€121	€160
3 adults	€124	€160	€160	€257	€175	€110	€145
4 adults	€113	€145	€145	€234	€160	€100	€132
5 or more adults	€102	€132	€132	€213	€145	€91	€120
Price (EUR)/child	€70 (6 to 11 y.o.)	€70 (6 to 17 y.o.)	€70 (6 to 17 y.o.)	€120 (6 to 17 y.o.)	€120 (6 to 17 y.o.)	€55 (6 to 17 y.o.)	€70 (6 to 11 y.o.)
Calendar Restrictions	Not available on Sundays	Not available on Sundays	-	-	-	-	-
Duration (approx.)	3.5h	3h	4h	6.5h	6.5h	2h	2h
Inclusions	8 foods, tea, 2 drinks (sodas, beer, house wine)	5 Azorean wines + 5 foods	Tea + 2 foods Fine-dining lunch + Azorean wines	6-cheese platter + 10 azorean wines	6-cheese platter + 10 azorean wines	6-cheese platter + 5 Azorean wines	4-course dinner + drinks
Languages	ENG, PT, FR, NL, ES	ENG, PT, FR, NL, ES	ENG, PT, FR, NL, ES	ENG, PT	ENG, PT	ENG, PT, FR, NL, ES	ENG, PT
Optimal Starting time(s)	10AM 2.30PM	5:00 PM	10 AM 3:30 PM	10:00 AM	10:00 AM	4:00 PM	7:00 PM
Suggested Meeting Point	City Gates monument	City Gates monument	Hungry Whales Culinary Studio	City Gates monument	Hungry Whales Culinary Studio	City Gates monument	To be informed

Note: Tailored tours might incur in added fees



ADDITIONAL INFO

HUNGRYWHALES.COM/AFFILIATES

Press packs, Photos, EXCEL price sheets, etc

Also available:

*Instant availability info and direct bookings
Access & training to our booking software (Fareharbor)
Personalised support for Bespoke Experiences
Witty humour*

Affiliate Bookings

Payments:

*· Paid the latest 2 weeks upfront,
unless otherwise agreed*



POLICIES

Hungry Whales - Cultural and Food Tours

General Terms and conditions

Tour information: schedules, meeting point

Participants are responsible for ensuring they know all the details concerning the tour's schedules, meeting point, duration, etc. By making a reservation, participants confirm they read all the available information regarding their tour. We are not responsible for participants' misunderstanding or misinterpretation of any information provided.

Refunds, cancellation and rebooking for Regular Tours (does not apply to Private Tours)

For products acquired through our website:

In case of participants' cancellation, the following refunds policy applies:

Within 48h prior to tour date = 100% non-refundable

Until 48 hours prior to tour date = 50% non-refundable

When possible, we will rebook the tour. Tours can be rebooked within 1 month from the date of the first reservation, but the rebooking will be always dependant on our availability. We are not responsible for loss in case rebooking is not possible.

Refunds, cancellation and rebooking for Private Tours (does not apply to Regular Tours)

Refunds, cancellation and rebooking policies for Private Tours are tailored, and do not apply to Regular Tours.

Standard Private tour Cancellation policy (updated April 2023):

- up to 15 days prior to tour start, 15% not refundable

- from 14 days to 48h prior to tour start, 50% not refundable

- within 48h prior to the tour or same day cancellations, 100% not refundable

Port-of-call Tours Cancellation Fee (€18/person): secure a 80% refund

Our €18 per person Port-of-Call cancellation fee grants you a 80% refund in case of Port-of-call cancellations up to 8h prior to the tour, due to weather conditions.

Non-refundable amounts might be used as credit in any posterior booking, up to 2 years from the initial booking date.

Specific policies may apply depending on the customisation of the tours. We will inform you on all conditions prior to any payment.

We reserve the right to cancel a tour every time we consider there are not the adequate conditions, such as harsh weather conditions, events or other circumstances that jeopardize the tour's quality or the participants' safety.

Tours acquired through Viator, TripAdvisor, GetYourGuide or other platforms or agencies will be subject to the conditions informed by such agencies.

Participants with disabilities:

We encourage participation of all passengers on our tours. Nevertheless, Ponta Delgada has cobble stone streets and many sidewalks are not adapted to wheelchair access. We make every effort to provide such passengers with the same experience enjoyed by ambulatory participants, but we cannot accept responsibility for itinerary deviations that disabled passengers' limitations may necessitate.

Personal Conduct:

We reserve the right to remove any participant whose conduct is deemed to pose a risk or nuisance to others, or disturbs a tour in any way. We will not refund or cover any cost or expenses incurred due to unacceptable behavior.

Smoking: Smoking within the group's vicinity is not allowed.

Website:

To the best of our knowledge all information provided on our website/emails is correct. Errors, omissions and exceptions not withstanding. We do not assume responsibility or any liability for any participant's own misunderstanding or misinterpretation of any information provided.

Pets: Pets are not allowed in our tours, except for service dogs.

Children under 12:

Adults with children under 12 are discouraged to join our regular tours, and our staff may refuse attendance if the children disturb other guests or the guide. Please contact us for further information, since we have family orientated tours for groups with children.



POLICIES

Waiver and Release of Claims

Consent to Medical Attention and Grant of Rights

By purchasing tickets for and participating in the food tastings, cultural walking tours ("Tours") or any other food-related services ("Tastings") offered by "Hungry Whales - Cultural and Food Tours Azores" (the "Company"), and in consideration for my being allowed to participate in the Tours and Tastings, the receipt and sufficiency of which is hereby acknowledged, I, and if I am not yet 18 years old, my parent or legal guardian (individually and collectively referred to below in the first person singular) agree to be bound by each of the following provisions of this waiver, release of liability, indemnification, consent to medical attention and grant of rights ("Waiver") :

Voluntary Participation:

I understand and confirm that my participation in the Tours and Tastings is voluntary. I am in good health and suffer from no physical or mental condition that would make me especially susceptible to injury or disability while participating in the Tours and Tastings.

Comprehension of Risk:

I fully comprehend and accept all of the risks associated with my participation in the Tours and Tastings including, without limitation, injury or death resulting from exposure to unfavorable weather conditions, food sickness, allergic reactions, choking, and injuries arising from self-inflicted accidents or mishaps, other participants, motor vehicles, and pedestrians. I understand that the Tours and Tastings take place in venues under conditions largely beyond Company's control.

Assumption of Risk:

I assume all risks, known and unknown, foreseeable and unforeseeable, in any way connected with my participation in the Tours and Tastings. I accept personal responsibility for any liability, injury, loss, or damage in any way connected with my participation in the Tours and Tastings.

Release of Liability

Limitation of Damages:

I hereby forever and unconditionally release Company and its affiliated entities, parent companies, subsidiaries, present and former employees, owners, officers, members, managers, partners, contractors, insurers, shareholders, and directors (collectively Released Entities"), from any and all claims, actions, damages, liabilities, losses, costs, and expenses (including, without limitation, attorney's fees) for death, injury, loss or damage of property, (collectively "Claims") in any way arising out of my participation in the Tours and Tastings, including, without limitation, any and all Claims resulting from the negligence of the Released Entities. Company's liability to me will be limited to actual damages arising from Released Entities' gross negligence or willful misconduct in the performance of their duties and responsibilities hereunder; provided, however, under no circumstance shall my damages in connection with my participation in the Tours and Tastings be greater than \$500. Recovery of such amount shall be my sole and exclusive remedy. All liability arising out of my participation in the Tours and Tastings is cumulative and not per incident. In no event shall Company be liable for any special, incidental, punitive, or consequential damages or other indirect damages, even if Company has been informed of the possibility thereof.

Indemnification:

I agree to defend and indemnify the Released Entities from any and all Claims as incurred of any kind whatsoever in any way arising out of my participation in the Tours and Tastings.

Binding Effect:

This Waiver shall be binding upon my next of kin, personal representatives, heirs, beneficiaries, and assigns and shall inure to the benefit of Company, its successors and assigns.

Consent to Medical Treatment:

I authorize Company to provide to me, through medical personnel of its choice, customary medical assistance, transportation, and emergency medical services. This consent does not impose a duty upon Company to provide such assistance, transportation, or services.

Severability:

If any provision of this Waiver is for any reason declared to be invalid or unenforceable, the validity and enforceability of the remaining provisions will not be affected. The invalid or unenforceable provision will be deemed modified to the extent necessary to render it valid and enforceable, and if no modification may render it valid and enforceable, this Waiver will be construed as if not containing such provision and the rights and obligations of the parties will be construed and enforced accordingly.

Promotional Release:

I hereby grant to Company the unrestricted right and permission to copyright and use photographic portraits, pictures, video footage and/or audio recordings of my participation in the Tours and Tastings, in which I may be included intact or in part, including the negatives, prints, transparencies or digital information relevant to such portraits (the "Material"). Company has the right to reproduce, exhibit, distribute, broadcast, digitize, edit, or otherwise use the Material, by any method and in any media, whether now existing or later created, without restriction throughout the world, by incorporating the Material into its website, publications, catalogs, brochures, books, magazines, or commercial, informational, educational, advertising, or promotional materials relating thereto (collectively, the "Works"). I agree that Company is and shall be the exclusive owner of all right, title, and interest, including copyright, in the Material and the Works. I further grant to Company an irrevocable, royalty-free, worldwide license to use my name, age, and hometown in connection with the Material and the Works.

THIS IS A WAIVER AND RELEASE OF LIABILITY.

I HAVE READ THIS ENTIRE DOCUMENT.

I UNDERSTAND THAT I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY AGREEING TO ITS PROVISIONS.

BY CONTINUING TO PARTICIPATE IN THE TOURS AND TASTINGS, I AM INDICATING MY VOLUNTARY AGREEMENT TO THE PROVISIONS OF THIS WAIVER AND RELEASE OF LIABILITY.

PARTICIPATION IN THE TOURS AND TASTINGS BY A PERSON WHO IS NOT YET 18 YEARS OLD INDICATES THAT A PARENT OR LEGAL GUARDIAN HAS ALSO READ AND CONSENTED TO THIS WAIVER.



THE END
